PSY 3337: Group Processes

A. COURSE DESCRIPTION
   Credits: 3
   Lecture Hours/Week: *.*
   Lab Hours/Week: *.*
   OJT Hours/Week: *.*
   Prerequisites: None
   Corequisites: None
   MnTC Goals: None
   The examination and practical application of principles and dynamics underlying group behavior from a psychological perspective. Prerequisites: PSY 1100 and PSY 3401, or consent of instructor.

B. COURSE EFFECTIVE DATES: 08/25/1997 - Present

C. OUTLINE OF MAJOR CONTENT AREAS
   1. Collaboration & Team Work
   2. Communication in Conflict
   3. Communication in Groups
   4. Defining Groups and Conflict
   5. Effective Confrontation
   6. Escalation of Conflict
   7. Group Development
   8. Group Diversity
   9. Group Leadership
   10. Group Productivity
   11. Mediating Conflict
   12. Negotiating Conflicts
   13. Norms & Roles in Groups
   14. Power
   15. Research Methods/ Reading Research
   16. Small Groups
   17. Stages in Groups & in Conflict
   18. Styles and Strategies
   19. Types of Conflicts
D. LEARNING OUTCOMES (General)
   1. learn conflict resolution strategies found to maximize quality and satisfaction with outcome in workplace conflicts.
   2. understand the importance of communication in effective group work and conflict management.
   3. practice conflict management by applying research and theory to in-class simulations.
   4. review theory and research pertinent to group dynamics.
   5. demonstrate the relevance of group dynamics theory and research to applied settings, e.g. counseling and the work environment especially in conflict situations.
   6. learn the principles of group leadership.
   7. have the opportunity to participate in small groups to practice conflict management assuming different roles, leadership styles, decision-making strategies, and other group process skills appropriate to the setting.

E. Minnesota Transfer Curriculum Goal Area(s) and Competencies
   None

F. LEARNER OUTCOMES ASSESSMENT
   As noted on course syllabus

G. SPECIAL INFORMATION
   None noted